

THE ASSOCIATION OF TEESDALE DAY CLUBS

Mission

We will strive to enhance the quality of life for socially isolated people living in Teesdale through their membership of Day Clubs by providing:

- ***Opportunities for social interaction***
- ***A reasonably priced meal***
- ***Entertainment***
- ***Education and training***
- ***Information and advice***
- ***Support e.g. accompaniment on hospital visits, transport to doctors etc.***

By provision of these services we will endeavour to help members stay in their own homes.

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Vision

To maintain and increase the membership of Teesdale Day Clubs through:

- (a) the provision of an excellent service as perceived by our members and other key stakeholders.*
- (b) becoming aware of the requirements of future members and adapting to their needs.*

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OUR VALUES

- *We believe our members are at the heart of our operations and that they should be the prime beneficiaries of the services we provide.*
- *We will demonstrate without discrimination or favour; courtesy, concern and support in all our dealings with members, staff, volunteers and associates.*
- *We will demonstrate respect and a professional attitude towards others.*
- *We will strive to add value the Association of Teesdale Day Clubs by identifying and introducing improvements and better ways of working to the organisation and its operations.*
- *We will work with colleagues as a team towards fulfilling our common purposes and goals.*
- *We believe that we have a duty to our members to do everything we can to protect them and keep them from harm.*
- *We will always comply with any legal, H&S and Charity Commission obligations concerning the Association of Teesdale Day Clubs.*
- *We will operate with financial propriety at all times.*